

CRSC Ambassador

Quarterly

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Mark your Calendars!
*Join us for the CRSC
Ambassador's Conference Call*

Date: August 9, 2006
Time: 2:00 PM est

WELCOME

Welcome to the first edition of the *CRSC Ambassador Quarterly*, your resource for up-to-date information on both the CRSC and Ambassador programs. Find everything you need on CRSC program guidance, available resources to assist you in your role as a CRSC Ambassador and much more. Get the latest edition of the *Quarterly* via email each quarter. Missed an issue? Find archived copies in the CRSC Ambassador's Corner.

ORGANIZATION

CRSC Refresher:

What is CRSC?

CRSC is a monetary award providing tax-free monthly payments to eligible retired veterans with combat-related injuries. With CRSC you can receive both your full military pay and your VA disability compensation.

Who is eligible for CRSC?

To be eligible for the reward, retired veterans *must meet all* of the following criteria:

1. Active, Reserve or medically retired with 20 years of creditable service
2. Have 10% or greater VA rated injury
3. Receiving military retired pay
4. Military retired pay is reduced by VA disability payments (VA Waiver)

AND... injuries must be a result of:

- Training that simulates war
- Hazardous duty
- Instrumentality of war, or
- Armed conflict

Do you know any retired veterans who may qualify for CRSC? Help them by providing them with information on CRSC and aiding them to accurately document their injuries and prepare their claim for submission.

How can a veteran apply for CRSC?

Submitting a CRSC claim can be easily accomplished by following the steps below to prepare a successful claim:

<u>Step 1-</u>	Review the CRSC Information Document, Claim Guide and Claim form on the CRSC web site
<u>Step 2-</u>	Review all of your VA rating decisions to see if they state -“ <u>HOW</u> ” you got the injury (see the document “Completing a Successful CRSC Claim” for assistance)
<u>Step 3-</u>	Determine if any decisions state HOW the injury occurred
<u>Step 4-</u>	If YES to Step 3, complete the CRSC claim form or apply online at www.crsc.army.mil
	If NO to Step 4, then go through personnel and medical records to see if you can find any evidence to <u>verify</u> the claim (see the document “Completing a Successful CRSC Claim” for assistance)
<u>Step 5-</u>	Attach the required documentation and send completed claim form to: Department of the Army ATTN: CRSC Division 200 Stovall Street Alexandria, VA 22332-0470

How can veterans recreate missing medical records?

First, eligible retired veterans should review all of the VA rating decisions received and see if any state “HOW” the injury occurred. The majority of unverifiable claims are not awarded because the claim did not sufficiently state “HOW” an injury occurred. Please note, DoD guidelines do not allow CRSC to accept personal or buddy statements and only allow CRSC to use official documentary evidence (i.e. VA decisions, sick call slips, letters, or consultation documents from their doctor at an MTF or the VA medical facilities). Once completed, the claim form should be submitted to the Army CRSC Division or the appropriate branch of Service with all required documentation.

UPDATES**CRSC Ambassador Recruitment:**

As of June 1st, CRSC received more than 30 Ambassadors and more are coming in every day. We are excited to see this response and to get the word out about this important veteran’s benefit.

CRSC Ambassador Events:

Join us for the first CRSC Ambassador monthly conference call August 9, 2006 at 2:00 PM. Become acquainted with fellow Ambassadors and hear lessons learned to aid you in spreading the word about the CRSC program. Don’t miss this opportunity! Watch your e-mail in box for important call information including the toll free number and pass code. Mark your calendars for future calls to be held the second Wednesday of every month.

Watch your mailbox for your Official Ambassador Tool Kit:

Be on the look out for your official Ambassador Tool Kit arriving in your mailboxes late this summer. The Official Tool Kit includes: an official CRSC certificate, name badge, claim form, CRSC briefings, education and outreach tools.

Continue to check the CRSC website for the most up-to-date information regarding the CRSC Ambassador Program.

About TSGLI:***Have you heard about TSGLI?***

Army Traumatic Servicemembers' Group Life Insurance (TSGLI) helps severely injured Soldiers and their families during their time of need. TSGLI could be the difference that allows their family to be with them during recovery; helps them with unforeseen expenses; or gives them a financial head start on life after recovery.

TSGLI is not meant to serve as an ongoing income replacement like other types of insurance—it's there to help the Soldier and their families through the tough times that occur as the result of a traumatic injury.

Payments can be up to \$100,000 per incident based on DoD guidelines.

Who is eligible for TSGLI?

Soldiers who incurred a qualifying traumatic injury while on orders in a tax-free combat zone between 10 October, 2001 and 1 December, 2005 may be eligible for TSGLI benefits. After December 1, 2005,

Soldiers who elect Servicemembers Group Life Insurance (SGLI) and incur a qualifying traumatic injury may be eligible for TSGLI benefits. TSGLI claims require approval, and must be accompanied by documentation from a healthcare provider.

Help a Soldier and their families by telling them about TSGLI. For specific benefit information visit www.tsqli.army.mil or call 1-800-237-1336.

TECHNOLOGY**CRSC Website**

Check out the latest enhancements to the CRSC website. Now, visitors can learn the latest tips and helpful hints and how to fill out a CRSC claim through the document, "Preparing a Successful Claim."

AMBASSADOR OUTREACH

Do you know someone that would be a great addition to the CRSC Ambassador Program? Do they have experience with CRSC? Do they have a passion for being a Veteran Advocate and helping potential eligible receive compensation they deserve? If you know anyone who fits this description, sign them up as an official CRSC Ambassador. Find downloadable applications on the CRSC Ambassador's Corner for your convenience or phone 1-866-281-3254.